

Hello FCC

I hope you've had plenty of complaints about this company, Zero Plus Dialing Inc. I'll just add mine to the list.

I got 2 collect calls from my brother, one from Colorado and another from Anchorage.

Both were for a 4 minute minimum. I was aware that a collect call could cost me and cut the call off as soon as I learned there was no emergency. Each call was no more than 1 minute yet I was billed 8 minutes

total at \$4.00 per minute!! The same brother called his girlfriend from

Colorado and got a bill for \$195!

I tried not paying the charge but it is attached to my phone bill and, if

I don't pay, my phone company would have to take steps to collect. Given

no choice I went ahead and payed.

--How is this allowed to happen? Is it even legal??? If it is, WHY and HOW?

The phones my brother was using were AT&T phones...

What else can a person do to protect against this?

Thank you for your time,  
Stewart Amgwert